



SEP21
PTOID#: 20855

CHC32015 CERTIFICATE III IN **COMMUNITY SERVICES**



(RELEASE 3)

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

DELIVERY

Online through our custom learning management system. Students will be actively supported and mentored through your studies and can access our training hub for further support.

DURATION

Flexible study options with enrolments being valid for up to 12 months.

Work placement of **120 hours** is a requirement of this qualification.

EMPLOYMENT

Career Pathways within this industry include:

- Community care worker
- Residential support worker
- Youth worker

UNITS OF COMPETENCY

Our program is structured with the following units of competency:

SEMESTER ONE

BSBINM301 Organise workplace information
BSBWOR301 Organise personal work priorities and development
CHCDIV001 Work with diverse people
CHCCCS016 Respond to client needs
CHCCOM005 Communicate and work in health or community services
CHCCOM001 Provide first point of contact

SEMESTER TWO

HLTWHS002 Follow safe work practices for direct client care
HLTWHS006 Manage personal stressors in the work environment
CHCADV001 Facilitate the interests and rights of clients
CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCPRT001 Identify and respond to children and young people at risk
CHCVOL001 Be an effective volunteer

ENTRY REQUIREMENTS

It is a government requirement that all students completing this course have a unique student identifier (USI). To commence this course students should register for a USI via www.usi.gov.au

Students will also require:

- Access to a computer, tablet or smartphone
- Personal email address
- Access to reliable internet connection
- Basic digital literacy skills
- Meet language, literacy and numeracy requirements
- PDF reader (for example Adobe Acrobat)
- Access to the MS Office suite (or equivalent)
- Motivation and capability to study course material and complete assessment activities

GETTING STARTED

Give us a call on 1300 471 660, email us on admin@keyinstitute.com.au or visit our website keyinstitute.com.au today.